Oregon Medical Board

Records Retention Schedule 2023-0002

Effective Date: April 2023

Table of Contents

Administration	1
Investigations and Compliance	6
Licensing	8

Edition: April 2023

Schedule Number: 2023-0002

Agency:Oregon Medical BoardSection:AdministrationProgram:Oregon Medical Board and Committees

Program Description

The Oregon Medical Board and its Committees exist to protect the health, safety, and wellbeing of Oregon's citizens by granting or withholding the privilege of practicing medicine in Oregon in accordance with the Medical Practice Act, ORS 677.

The Board and Committees oversee the licensure and professional conduct of Medical Doctors and Doctors of Osteopathic Medicine, Podiatric Physicians, Physician Assistants, and Acupuncturists. The Board also oversees the scope of practice for Emergency Medical Services Providers.

The Board consists of fourteen members appointed by the Governor. The full Board meets quarterly and works through committees that include one or more Board members. Current committees include the Investigative Committee, the Administrative Affairs Committee, the Legislative Advisory Committee, the Acupuncture Advisory Committee, the EMS Advisory Committee, and the Editorial Committee.

Program Records

None

State Boards and Commissions General Records Retention Schedule Records

Boards and Commission Records (OAR 166-350-0010) Appeal and Review Records Board and Commission Meeting Minutes

Databases

None

Edition: April 2023

Schedule Number: 2023-0002

Agency:Oregon Medical BoardSection:Administration

Program: Executive

Program Description

The Executive office includes the Executive Director, Operations & Policy Analyst, a Medical Director, and an Executive Assistant. The Director determines policy and program priorities and oversees all Board and agency operations including legislative liaison and public outreach. The Executive Director also acts as liaison with other government entities.

The Medical Director provides medical expertise to the Board, the Investigations program, and the Licensing program. The Executive Director's office also publishes the "Oregon Medical Board Report" newsletter and the Board's Annual Report.

Program Records

001	Annual Report, 1937-[ongoing]	2 cf
002	Retain permanently, transfer to State Archives after 20 years Oregon Medical Board Report, 1976-[ongoing]	2 cf
	Retain one copy permanently, transfer to State Archives after 20 years	

State Agency General Records Retention Schedule Records

Administrative Records (OAR 166-300-0015) Administrative Rule Preparation Records Agency Organizational Records Attorney General Opinions Legislative Development Advisory Committee Records Legislative Tracking Records Policy Development and Planning Records Press Releases

Databases

None

Edition: April 2023

Schedule Number: 2023-0002

Agency: Oregon Medical Board

Section: Administration

Program: Accounting

Program Description

The Accounting program provides business and technical support including: budgeting, goods and trade services contracting, accounts payable, cash receipts, accounts receivable, financial reporting, purchasing, and payroll.

Program Records

None

State Agency General Records Retention Schedule Records

Facilities/Property Records (OAR 166-300-0020) Asset Inventory Reports Equipment/Property Disposition Records Financial Records (OAR 166-300-0025) Account Reconciliation Records Accounts Payable Reports & Records Accounts Receivable Reports & Records **Annual Financial Reports** Audit Reports **Budget Reports & Records** Legislatively Adopted Budget **Oregon State Treasury Reports** Payroll Records (OAR 166-300-0035) **Employee Payroll Records Employee Time Records** Leave Application Records **OSPA** Reports **Unemployment Claim Records** Personnel Records (OAR 166-300-0040) **Employee Benefits Records**

Databases

Edition: April 2023

Schedule Number: 2023-0002

Agency:Oregon Medical BoardSection:AdministrationProgram:Information Technology

Program Description

The Information Technology (IT) program is responsible for network administration, database programming, report building, online services development/maintenance, back office software development/maintenance, backups, and user support for the Oregon Medical Board.

Program Records

None

State Agency General Records Retention Schedule Records

Information Systems Records (OAR 166-300-0030) Computer System Maintenance Records Computer System Program Documentation Computer System Security Records Information System Planning and Development Records Software Management Records User Support Records

Databases

Edition: April 2023

Schedule Number: 2023-0002

Agency:Oregon Medical BoardSection:AdministrationProgram:Personnel and Public Information

Program Description

The Personnel and Public Information program administers the technical human resource functions for the Oregon Medical Board and provides intake for public information requests. The agency public information specialist answers the telephone and other communications, provides license verification information, responds to requests for standard licensee data, and routes non-standard public records requests to the appropriate agency staff.

Program Records

None

State Agency General Records Retention Schedule Records

Administrative Records (OAR 166-300-0015) Public Records Disclosure Request Records Visitor Logs Personnel Records (OAR 166-300-0040) Affirmative Action Records Employee Medical Records Employee Personnel Records Position Description and Reclassification Records Recruitment and Selection Records

Databases

OMB Business Process Database Workday

Edition: April 2023

Schedule Number: 2023-0002

Agency:Oregon Medical BoardProgram:Investigations and Compliance

Program Description

The Investigations and Compliance program receives complaints against licensees from patients, pharmacies, insurance companies, hospitals, nursing homes, physicians, nurses, and others in the health care field. The program also provides the services of a Complaint Resource Officer who assists the public with questions and problems concerning their medical practitioners, and who assists practitioners with questions about Oregon law.

The program conducts investigations in cases where a violation of the Medical Practice Act may have occurred. A comprehensive field investigation is performed and case information is entered into the OMB Business Process Database.

Findings are presented to the Investigative Committee, which may interview the licensee. If the licensee is found to be in violation of the Medical Practice Act, the Committee recommends to the full Board that disciplinary action be taken. Licensees may then request a formal hearing before an administrative law judge (ALJ). The ALJ submits a proposed final order to the Board; the Board reviews the proposed order and issues a final order, which the licensee may appeal to the Oregon Court of Appeals and ultimately the Oregon Supreme Court.

The Board's Compliance Officer monitors licensees who are under Board orders to ensure that all conditions are being met and that it is safe for them to practice. Compliance related data is entered into the GL Suite database.

The program also receives malpractice insurance claim forms from insurance carriers who are required by statute to inform the Board of the claim. The claims do not necessarily involve investigations. Claim information is entered into the OMB Business Process Database.

Program Records

003	Annual Investigative Statistical Reports, 1974 -[ongoing]	1 cf
	Retain permanently, transfer to State Archives after 30 years	
004	Compliance/Probationer Case Files	
	Retain 25 years after case closed, destroy	
005	Contested Case Hearings Records	
	Retain 25 years after case closed, destroy	
006	Court of Appeals Legal Case Files	
	Retain 10 years after case resolved, destroy	

007 Investigation Case Files - Cases closed with Violation

Edition: April 2023

Schedule Number: 2023-0002

a) Retain medical records 2 years after case closed, destroy b) Retain Notice of Proposed Disciplinary Action and any Board Order, Agreement, or other action 99 years, destroy c) Retain all other records 25 years after case closed, destroy 008 Investigation Case Files - Cases closed with no Violation a) Retain medical records 2 years after case closed, destroy b) Retain Letters of Concern and Systems Letters 25 years, destroy c) Retain all other records 25 years after case closed, destroy 009 **Investigative Committee Records** a) Retain minutes 99 years, destroy b) Retain audio recordings 1 year after transcribed, destroy c) Retain agenda books 10 years, destroy 010 **Malpractice Insurance Claim Review Records** Retain 75 years after report received, destroy

State Agency General Records Retention Schedule Records

Administrative Records (OAR 166-300-0015) Correspondence

Databases

Edition: April 2023

Schedule Number: 2023-0002

Agency:Oregon Medical BoardProgram:Licensing

Program Description

The Oregon Medical Board grants licenses to Medical Doctors, Doctors of Osteopathic Medicine, Podiatric Physicians, Physician Assistants, and Acupuncturists. The Licensing Program is responsible for ensuring that every applicant granted a license or license renewal meets all requirements for education, clinical training, examinations, and conduct.

Licensing examinations are administered by the Federation of State Medical Boards, the National Board of Medical Examiners, the National Board of Osteopathic Medical Examiners, the National Board of Podiatric Medical Examiners, the National Commission for the Certification of Physician Assistants, and the National Commission for the Certification of Acupuncturists. The Executive Director or, alternatively, the Medical Director approves completed applications. Completed applications with discrediting information are sent to the appropriate Board committee for formal review and recommendation to the full Board. The committees include the Administrative Affairs Committee (MD/DO/DPM/PAs), and the Committee on Acupuncture. All applications reviewed by the various committees are scheduled for review by the full Board, which makes the final determination on licensure.

The program also renews licenses for these providers. License renewal occurs every two years. The program maintains a listing of practitioners who have registered with the Board for partial indemnification against death, injury, or other loss arising from services provided without compensation. It also performs a public relations function by providing a call center to assist applicants and licensees. The program maintains current contact information for all licensees.

Program Records

011 Continuing Education Audit Records - Lists of Licensees Audited

Retain 6 years, destroy

- 012 Liability Cap Records Retain 4 years, destroy
- 013 Licensee Application Files
 - a) Retain licensed or denied files 75 years, destroy

b) Retain withdrawn and expired applications 6 years, destroy

c) Retain documents submitted but not required for the application process 1 year, destroy

d) Retain credentialing documents received prior to application and no application received 1 year, destroy

014 License Renewal Applications

Oregon State Archives

Records Retention Schedule

Edition: April 2023

Schedule Number: 2023-0002

Retain 6 years, destroy

- 015 Licensee Directory [ended 2005] Destroy
- 016 Licensure Statistical Summary Records Retain 20 years, destroy
- 017 Limited License Applications Retain 6 years after expired, destroy
- **018 Oregon Licensee Examination Results Score Rosters [ended 2005]** Destroy

State Agency General Records Retention Schedule Records

Administrative Records (OAR 166-300-0015) Public Records Disclosure Request Records

State Boards and Commissions General Records Retention Schedule Records

Board and Commission Records (OAR 166-350-0010) Appeal and Review Records Board and Commission Meeting Minutes

Databases